HANISH SURI

Enterprise AI & Engineering Leader | AI Product Development | Technology Transformation | Engineering Leadership | AI Product Delivery

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PROFESSIONAL SUMMARY

- Enterprise AI and Engineering Leader with 15+ years of experience in AI and engineering transformation and 20+ years of overall technology experience. Experienced in enterprise AI architecture, Generative AI, Agentic AI, RAG, Responsible AI, AI product engineering, and technology delivery across global organisations, most recently leading Enterprise AI Solutions and Quality Engineering at Boston Consulting Group (BCG).
- Combines strategic leadership with technical expertise in AI-enabled solutions, engineering modernisation, product development, and enterprise architecture. AIGP-certified, with a track record of scaling a 50+ member Global Capability Center (GCC) across India and the United States and improving engineering productivity by 38%, while aligning technology delivery with business priorities and enterprise needs.

CORE COMPETENCIES & TECHNICAL SKILLS

- **Enterprise & Engineering Leadership:** Enterprise AI Adoption | Engineering Leadership | Technology Modernisation | Enterprise Architecture | AI Product Development | Product & Platform Engineering | GCC Leadership | Executive Stakeholder Management | Customer Solutioning | Delivery Governance | Resource Planning | Business–Technology Alignment | Pre Sales
- **AI & Intelligent Systems:** Generative AI | Agentic AI Systems | Large Language Models (LLMs) | Retrieval-Augmented Generation (RAG) | Context Engineering | AI Agent Tool Integration | AI Evaluation | AI Guardrails | Responsible AI | LLMOps & AI Observability
- **AI Architecture & Application Engineering:** Enterprise AI Architecture | Cloud Solution Architecture | API & Microservices | Enterprise Integration | Application Development | AI Engineering & Automation | CI/CD | DevSecOps
- **Tools & Technologies:** Azure OpenAI | Microsoft Azure | AWS | Python | FastAPI | LangChain | SQL | Docker | GitHub
- Software Development Lifecycle (SDLC) | Deployment Automation | DORA-Aligned Delivery Metrics

PROFESSIONAL EXPERIENCE

Boston Consulting Group (BCG) | Gurugram/New Delhi, India | Aug 2019 – Sep 2026

Director of Engineering & Chapter Lead – Enterprise AI Solutions & Quality Engineering | Jan 2024 – Sep 2026

- **Enterprise AI Engineering:** Led enterprise AI architecture, engineering, and adoption across global business functions, advancing Generative AI, Agentic AI, RAG, and AI-enabled engineering solutions while improving engineering productivity by 38% and embedding Responsible AI practices.
- **AI Product & Platform Delivery:** Directed product strategy and enterprise delivery for the BCG Ombudsman Platform, collaborating with internal executive stakeholders and cross-functional teams to shape scalable SaaS architecture, enhance AI-enabled workflows, and align technical decisions with business requirements across India and the United States.
- **Software Engineering & SDLC Improvement:** Strengthened development and QA workflows through automated deployments and automated sanity testing, improving engineering efficiency and enabling more frequent, reliable software releases.
- **DORA-Aligned Delivery Improvement:** Improved deployment frequency from monthly to biweekly releases, with fewer failed deployments and reduced deployment downtime over time through stronger automation and release controls.

Senior Manager | Nov 2022 – Jan 2024

- **GCC Leadership & Capability Building:** Built and scaled a 50+ member Global Capability Center (GCC) across India and the United States, establishing engineering standards, delivery practices, and leadership capabilities to strengthen organisational effectiveness and support scalable technology delivery.
- **Enterprise Platform & Vendor Management:** Oversaw delivery across Workday, Eightfold AI, iCIMS, Docebo, and custom HR platforms, coordinating vendor relationships, resource planning, and technology delivery priorities while supporting P&L management through technology budget oversight, resource planning, and delivery cost control.

Chapter Lead – Manager | Aug 2019 – Nov 2022

- **Engineering Modernisation & Automation:** Modernised engineering and test automation across global platforms, reducing regression cycles from 21 days to 10 days, automating 800 of 1,200 business-critical scenarios, and reducing production defect leakage by 40%.
- **Engineering Delivery & Governance:** Established standardised SDLC practices, automation frameworks, executive reporting, and portfolio dashboards to improve release predictability, engineering quality, and data-driven decision-making across global technology programmes.

Genpact Headstrong Capital Markets | Noida, India & United States | Sep 2008 – Aug 2019

Senior Principal Consultant | United States | Jan 2014 – Aug 2019

- **Enterprise Client & Solution Leadership:** Led technology modernisation and enterprise delivery initiatives for global clients, including Morgan Stanley, Bridgewater Associates, Western Asset Management, CVS Health, and RxCrossroads, aligning engineering solutions with business requirements across financial services and healthcare.

- **Customer Solutioning & Delivery Governance:** Directed quality engineering and release governance across 100+ mission-critical applications, contributing to RFP/RFQ solutioning and global delivery models while shaping automation approaches that reduced regression effort by 50%+ and supported reliable enterprise releases.

Senior Consultant | Noida, India | Sep 2008 – Dec 2013

- **Financial Services Technology Delivery:** Supported enterprise technology initiatives for Morgan Stanley and Western Asset Management across trading, derivatives, and asset management platforms, coordinating engineering delivery, stakeholder requirements, and technology governance.
- **Engineering Architecture & Automation:** Designed scalable test automation frameworks and engineering solutions that improved testing efficiency, standardised delivery practices, and supported technology modernisation across enterprise platforms.

PREVIOUS EXPERIENCE

- Sapient Corporation | Gurugram, India | May 2006 – Sep 2008
- Thomson Reuters India | Bengaluru, India | Apr 2005 – Apr 2006

INDEPENDENT AI PRODUCT DEVELOPMENT & INNOVATION

EmergeAICareerFit | AI Career Intelligence Platform | Product Strategy, Architecture & Engineering

- **Product Development & Delivery:** Built and launched an AI-powered career intelligence platform through EmergeAI Technologies, covering job- fit analysis, application tracking, job-description-aligned resume creation, personalised interview preparation, and learning recommendations.
- **AI Platform Architecture:** Incorporated personally identifiable information (PII) protection, controlled AI workflows, governance considerations, and observability into the platform design to support secure career-data handling and operational visibility.

GovernXONE | AI Governance Platform | Product Lead

- **Product Vision & Governance:** Led product vision, roadmap, requirements, and capability definition for an AI governance platform designed to help CXOs and auditors identify governance and compliance gaps, strengthen Responsible AI practices, and manage regulatory risks. IP registration in progress.

AIQA Risk Radar | Enterprise AI Release Intelligence Platform | Solution Architect & Product Manager

- **AI Solution Architecture:** Defined product strategy, roadmap, and enterprise AI architecture for an AI-powered release intelligence platform using LLMs, Retrieval-Augmented Generation (RAG), Azure OpenAI, and LangChain to identify potential release risks and support engineering decisions.
- **Risk Intelligence & Adoption:** Supported adoption across four organisations, with the platform reportedly helping identify risks before production and reduce rework by approximately 40%. IP registration in progress.

SELECTED ENTERPRISE AI INITIATIVE

Responsible AI Evaluation Framework

- **AI Risk Assessment & Evaluation:** Designed an enterprise Responsible AI evaluation framework aligned with the EU AI Act, NIST AI Risk Management Framework (AI RMF), GDPR, and ISO 27001, incorporating model evaluation, explainability, risk assessment, and compliance controls to support transparent, risk-aware, and responsible enterprise AI deployment.

KEY ACHIEVEMENTS & RECOGNITION

- **Enterprise AI Innovation & Intellectual Property:** Filed an Indian patent application for an Enterprise Agentic AI Platform (Application No. 202611014630), with additional product IP initiatives involving EA Aura, GovernXONE, and AIQA Risk Radar.
- **Industry Recognition:** Invited panellist at AI TestFest 2026, contributing to discussions on Enterprise AI, Responsible AI, and AI-enabled engineering.
- **Enterprise Engineering Impact:** Led engineering and quality initiatives across 100+ mission-critical applications, advancing test automation, release assurance, and cloud migration validation across enterprise technology environments.

EDUCATION

- Post Graduate Diploma in Business Administration (PGDBA) – Information Technology Symbiosis Centre for Distance Learning (SCDL), Pune, India
- Bachelor of Engineering (B.E.) – Computer Engineering B.M. Institute of Engineering & Technology (BMIET), Maharishi Dayanand University

CERTIFICATIONS

- Artificial Intelligence Governance Professional (AIGP)
- AWS Certified Solutions Architect – Associate | Amazon Web Services (AWS) | 2023
- Project Management Professional (PMP) | Project Management Institute (PMI)
- Microsoft Certified**:** Azure AI Apps and Agents Developer Associate (AI-103) | Microsoft | 2026
- Certified Scrum Product Owner (CSPO) | Knowledge Hut
- Certified ScrumMaster (CSM) | Scrum Alliance
- AI Fluency Ladder (AI Explorer, AI Practitioner, AI Automator & AI Multiplier) | Boston Consulting Group (BCG) | 2026